

# resource stewardship

be wary the cost of the doctor's pen

# customer service

identify why the patient is really here, right now

manage expectations: this is going to take longer than you can possibly imagine.

# symptom relief

analgesic	anticholinergic
antiemetic	anxiolytic
antipyretic	anti-inflammatory
antihistamine	intravenous fluids

do you need more medicine for pain?

# resuscitate

vitals  
AND / AMS  
concern for deterioration  
threat to self/others

- Danger
- Call for help
- Defibrillate
- C spine
- Airway
- Breathing
- Circulation
- Disability
- Exposure
- Ultrasound

# identify dangerous conditions

nursing notes  
prior visits & medical records  
EMS run sheet

PMH  
medications, especially recent changes/compliance  
allergies  
social: functional status, living situation, bad habits  
HPI: USOH until, why today?

ROS tailored to dangerous conditions  
prior episodes / prior workups



wellness  
vitals including room air pulse ox  
mentation  
head to toe including gait & skin exam



plan for negatives

run your board

orders before documentation

manage interruptions

leave the obvious for last

complains of  
vs.  
endorses

expand your testing when  
history/physical limited

wastebasket diagnoses

follow key cases

